

# Warranty Form

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Your PO#: \_\_\_\_\_

Purchased from: Leadsun                      Wholesaler                      Wholesaler Name

Invoice No. \_\_\_\_\_ Date: \_\_\_\_\_

Model No. \_\_\_\_\_

Serial Number: \_\_\_\_\_

Installation carried out by:

Electrical Contractor                      Maintenance Contractor                      Other

Location of installation: \_\_\_\_\_

Date of installation: \_\_\_\_\_

Description of fault: \_\_\_\_\_

Is the unit clear from shading?    yes                      no

Has the Solar panel been installed facing due north? \_\_\_\_\_

Has the unit been in storage for more than 6 months?    yes                      no

Has the "Clear connector plug" at the rear of the unit connected been connected before installation?

yes                      no

How long has the Solar Light operated since installation:

Never                      0-7 days                      7-30 days                      30+

## Terms & Conditions:

"Leadsun Australia" warrants its products against defects in material and workmanship. Under normal use and service, the hardware portion of the products will be free from physical defects in material and workmanship during the warranty period, or at Leadsun Australia's discretion the product will be repaired, replaced with a similar unit or spare parts provided to contractors. "Leadsun Australia" provides a limited warranty for its products only to the person or entity that originally purchased the product from "Leadsun Australia" or its authorized distributor or retailer.

The following standard warranty rules apply to "Leadsun Australia's" products:

- 5 year limited warranty on construction
- 3 year limited warranty on Controllers
- 3 year limited warranty on Batteries

"Leadsun Australia" standard warranty does not cover the following:

- Cost incurred to freight the product back to "Leadsun Australia" warehouse
- Costs incurred in the process of removing, installing or repairing hardware onsite, this includes cost of (Hire Equipment, Labour, Transportation etc)

"Leadsun Australia" will at its discretion either repair the faulty unit, replace the unit with a similar unit or provide spare parts to contractors.